

# Ashlands Primary School



Andrew Soutar, Head Teacher of Ashlands Primary School was after a broadband provider that could offer a reliable, fast service, competitive pricing, and readily available support:

"Prior to changing to Schools Broadband, our broadband connection was unreliable and did not instil the staff or children with confidence. Since Schools Broadband took over, the speed and reliability has increased hugely.

We use a wide range of internet-based resources to extend and enhance the learning of all children in the school, so it's imperative that our broadband provider delivers a reliable service that works for everyone. Schools Broadband ticked all the boxes.

## Installation

Throughout our installation, the Service Delivery team were excellent. They kept to the deadlines and let us know exactly what was happening and how it would work. They operate an efficient installation service with engineers who get the job done. Our transition was extremely smooth with no problems.

## Service Levels

Since Schools Broadband took over, the speed and reliability has increased hugely. Now we have the cloud hosted network, the control that we have in terms of web filtering and monitoring of internet use by everyone in the school is immediate, and as granular as we need it to be. Schools Broadband has responded quickly to any query that we have had and they get problems resolved in a timely manner. Everyone is approachable and people do what they say they will do."

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